



**Return Material Authorization (RMA)**  
**Complete and fax back to 021 551 2964**  
**Or email to rma@tactiletech.co.za**

<b>DATE</b>			
<b>COMPANY NAME</b>			
<b>CONTACT</b>			
<b>EMAIL ADDRESS</b>			
<b>ADDRESS</b>			
<b>POSTAL CODE</b>		<b>TOWN</b>	
<b>TEL</b>		<b>FAX</b>	



<b>RETURN ADDRESS</b>			
<b>POSTAL CODE</b>			
<b>CONTACT</b>			



<b>MODEL</b>			
<b>PART NUMBER</b>			
<b>SERIAL NUMBER</b>			
<b>YOUR REFERENCE</b>			
<b>FAULT DESCRIPTION</b>			

<b>DROP OFF DATE</b>					
<b>SERVICE CENTRE USED</b>					
<b>URGENCY</b>		HIGH		MEDIUM	LOW
<b>QUOTATION REQUIRED</b>		YES		IF COST EXCEEDS	NO

**IMPORTANT** PLEASE HAVE THE UNIT PACKED IN ITS ORIGINAL PACKAGING. IF NOT WARRANTY AND REPAIR CONDITIONS CAN BE AFFECTED.  
PLEASE INCLUDE THE POWER SUPPLY.

**Service Centre Addresses**

<b>Cape Town</b>	<b>Gauteng</b>	<b>KwaZulu-Natal</b>
Tactile Technologies Attn: Steven Baeyens Tel: 021 551 2992 Unit S14, Spearhead Business Park CNR Montague Dr & Freedom Way 7441 Montague Gardens	BIAS Consultants Attn: Carle Bear Tel: 011 708 7007 Unit 33A, Kya North Park Bernie Street, Kya Sand Randburg	BIAS Consultants Attn: Busi Nkwanyana Tel: 031 569 6685 Unit 16, Time Business Park Kubu Rd, Riverhorse Valley Durban

Tactile Technologies  
Unit S14 - Spearhead Business Park  
CNR Montague Dr & Freedom Way  
7441 Montague Gardens  
Cape Town - South Africa  
Tel: +27 21 551 2992  
Fax: +27 21 551 2964  
support@tactiletech.co.za  
www.tactiletechnologies.co.za

I confirm that I have read and understand the RMA Procedures

<b>SIGNATURE</b>	
<b>NAME</b>	